

# **Oracle FLEXCUBE Direct Banking**

Corporate Inquiries User Manual  
Release 12.0.2.0.0

**Part No. E50108-01**

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**ORACLE®**

Corporate Inquiries User Manual  
September 2013

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## 1. Preface

### 1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

### 1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

### 1.3. Access to OFSS Support

<https://flexsupp.oracle.com/>

### 1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

## 1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide

Oracle FLEXCUBE Direct Banking Installation Manuals

## 2. Transaction Host Integration Matrix

### Legends

<b>NH</b>	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.

Transaction Name	FLEXCUBE UBS	Third Party Host System
Account Overview	✓	★
Account Consolidated View	✓	★
Account Summary	✓	★
Account Details	✓	★
Account Statement	✓	★
Account Activity	✓	★
Consolidated Position	✓	★

### **3. Introduction**

The inquiries Module allows you view the consolidated details of the account like summary, details, account activity, etc.

Through Inquiries section you can view details of CASA accounts and 360 degree view through Account Overview, Consolidated Position and Account summary, .

## 4. Account Overview

The Account Overview option provides you to view the consolidated position of the CASA, deposit and loan accounts held with bank. You shall able to view the aggregated balances currency wise. The aggregated position shall be displayed only for the primary customer id mapped to the user.

## Account Overview

Account Overview				23-08-2010 00:37:16 GMT -1000
<b>Deposit Overview</b>				
Currency	Product Name	Account Balance	Available Balance	
INR	CURRENT ACCOUNT - CORPOR.	-3,118,743.99	-3,118,743.99	
	term deposit account class 3	11,836.00	11,836.00	
	SAVINGS ACCOUNT INDIVIDUALS	2,626,033.37	2,626,033.37	
	<b>Subtotal:</b>	<b>-480,874.62</b>	<b>-480,874.62</b>	
JPY	SAVINGS ACCOUNT INDIVIDUALS	549,808	549,808	
	<b>Subtotal:</b>	<b>549,808</b>	<b>549,808</b>	
GBP	term deposit account class 4	100.00	100.00	
	term deposit account class 3	309.00	309.00	
	Corp Current Acc Class	2,108.95	2,108.95	
	term deposit account class 1	2,101.60	2,101.60	
	SAVINGS ACCOUNT INDIVIDUALS	10,010,909.55	10,010,909.55	
	<b>Subtotal:</b>	<b>10,015,529.10</b>	<b>10,015,529.10</b>	
USD	term deposit account class 4	800.00	800.00	
	SAVINGS ACCOUNT INDIVIDUALS	1,823.36	1,823.36	
	SAVINGS ACCOPUNT CLASS	4,022.60	4,022.60	
	Corp Current Acc Class	-616.30	-616.30	
	CURRENT ACCOUNT - CORPOR.	5,044,422.79	5,044,422.79	
	term deposit account class 3	7,302.47	7,302.47	
	<b>Subtotal:</b>	<b>5,057,754.92</b>	<b>5,057,754.92</b>	
<b>Loan Overview</b>				
Currency	Product Name	Outstanding Balance		
GBP	MORTGAGE LAON AUTO DSBR AMORTISED	10,000.00		
	Vehicle/Personal Loans	600,000.00		
	MORTGAGE HOLIDAY PERIOD	80,000.00		
	<b>Subtotal:</b>	<b>690,000.00</b>		
USD	MORTGAGE HOLIDAY PERIOD	100,000.00		
	MORTGAGE HOLIDAY PERIOD MOVE FORWAR	70,000.00		
	AMMOTISED PENALTY	300,000.00		
	MORTGAGE FOR INTERMEDIARY	100,000.00		
	Vehicle/Personal Loans	300,000.00		
	LINKING SAV AUTO DSBR AMORTIZED	100,000.00		
	MORTGAGE LAON AUTO DSBR AMORTISED	60,000.00		
	<b>Subtotal:</b>	<b>1,030,000.00</b>		
<a href="#">Print / Download</a>				

## Column Description

Column Name	Description
<b>Deposit Overview</b>	
<b>Currency</b>	[Display] This Column displays the base currency for the Deposit.
<b>Product Name</b>	[Display] This Column displays the product names for each of the Currencies.
<b>Account Balance</b>	[Display] This Column displays the Account balance for each of the Products

Column Name	Description
<b>Available Balance</b>	[Display] This Column displays the Total Available Balance for each of the Products.
<b>Loan Overview</b>	
<b>Currency</b>	[Display] This Column displays the base currency for the Loan.
<b>Product Name</b>	[Display] This Column displays the product names of the Loan for each of the Currencies.
<b>Outstanding Balance</b>	[Display] This Column displays the Outstanding Balance for the Loan Product.

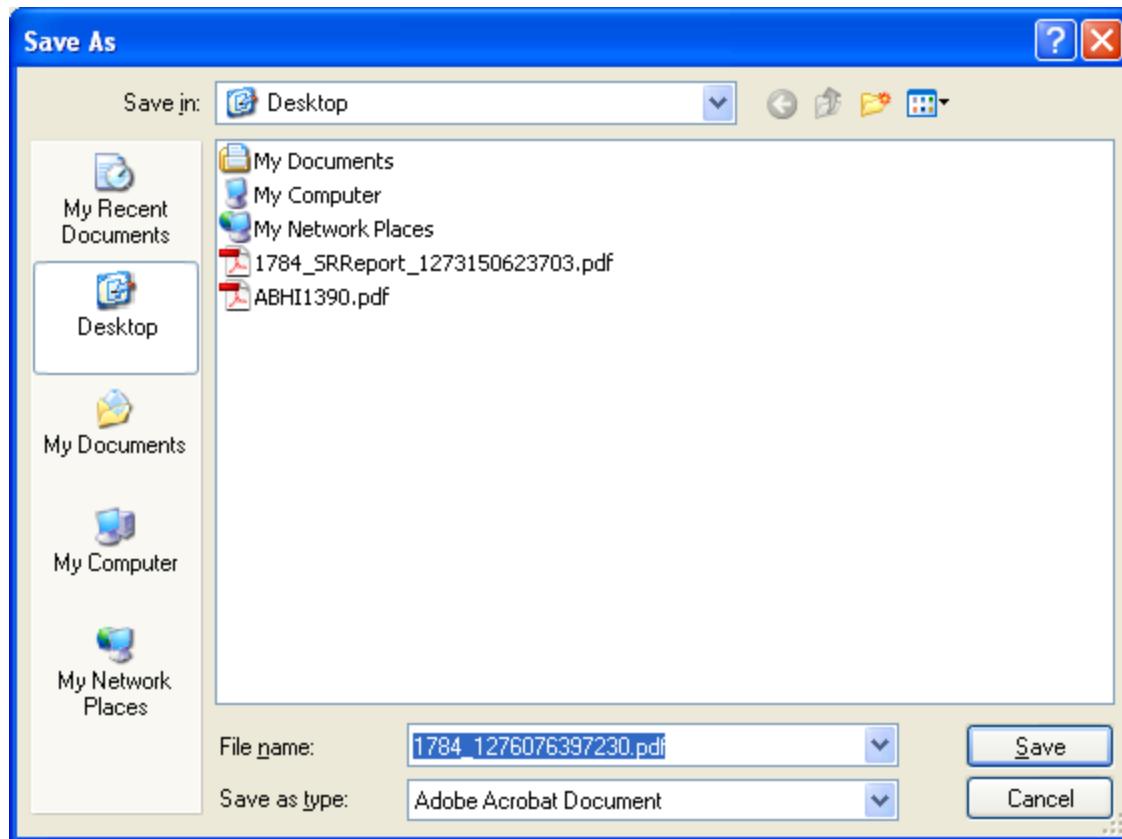
1. Click the **Print / Download** button to print / Download the Account Overview Details. The system displays the **File Download** screen.

#### File Download



2. Click the **Open** button to open and view the file. The system displays the file.  
OR  
Click the **Save** button to save the file. The system displays the screen to save the file on the machine.  
OR  
Click the **Cancel** button to close this screen

#### Save As



3. Click the **Save** Button. The file is saved at the stated location  
OR  
Click the **Cancel** button to cancel the saving of the file.
4. On clicking the **Open** button, the system displays the file in the selected format.

## Account Overview

Deposit Overview			
Currency	Product Name	Account Balance	Available Balance
INR	CURRENT ACCOUNT - CORPOR	-3,118,743.99	-3,118,743.99
	SAVINGS ACCOUNT INDIVIDUALS	2,637,736.37	2,637,736.37
	term deposit account class 3	11,886.00	11,886.00
	Subtotal	-469,121.62	-469,121.62
JPY	SAVINGS ACCOUNT INDIVIDUALS	549,808	549,808
	term deposit account class 3	0	0
	Subtotal	549,808	549,808
GBP	CURRENT ACCOUNT - CORPOR	0.00	0.00
	Corp Current Acc Class	2,108.95	2,108.95
	Deposit, bearing, Int with floating rate of Interest rate method(Rate type ? Floating periodic)	160,000.00	160,000.00
	Discounted Deposit- With Schedules, Without Schedules, No rollover	760,000.00	760,000.00
	Interest bearing, capitalised monthly with Fixed rate of interest.	220,000.00	220,000.00
	SAVINGS ACCOPUNT CLASS	92,603,714.06	92,543,374.34
	SAVINGS ACCOUNT INDIVIDUALS	14,233,347.33	14,247,892.35
	Term Deposit Account Class 1	75,000.00	25,000.00
	deposit,bearing,Int paid periodically , with over due option, non-domestic type of deposit	5,970,000.00	5,970,000.00
	term deposit account class 1	2,101.60	2,101.60

## Loan Overview

Currency	Product Name	Outstanding Balance
GBP	Demand Loans (Compounding)	289,276.51
	Discounted Loans	133,952.70
	Education Loans (With Moratorium)	2,194,066.89
	Financial Lease (L002)	0.00
	Home Loans (With Pre-EMI)	654,289.56

## 5. Consolidated Position

The Account consolidated view option provides you to view the consolidated position of the Assets and Liabilities with the Bank. CASA, deposit, loan accounts, Shares, Options, Trade deals are few assets and liabilities held with the Bank. You shall able to view the details of all assets and liabilities with the bank.

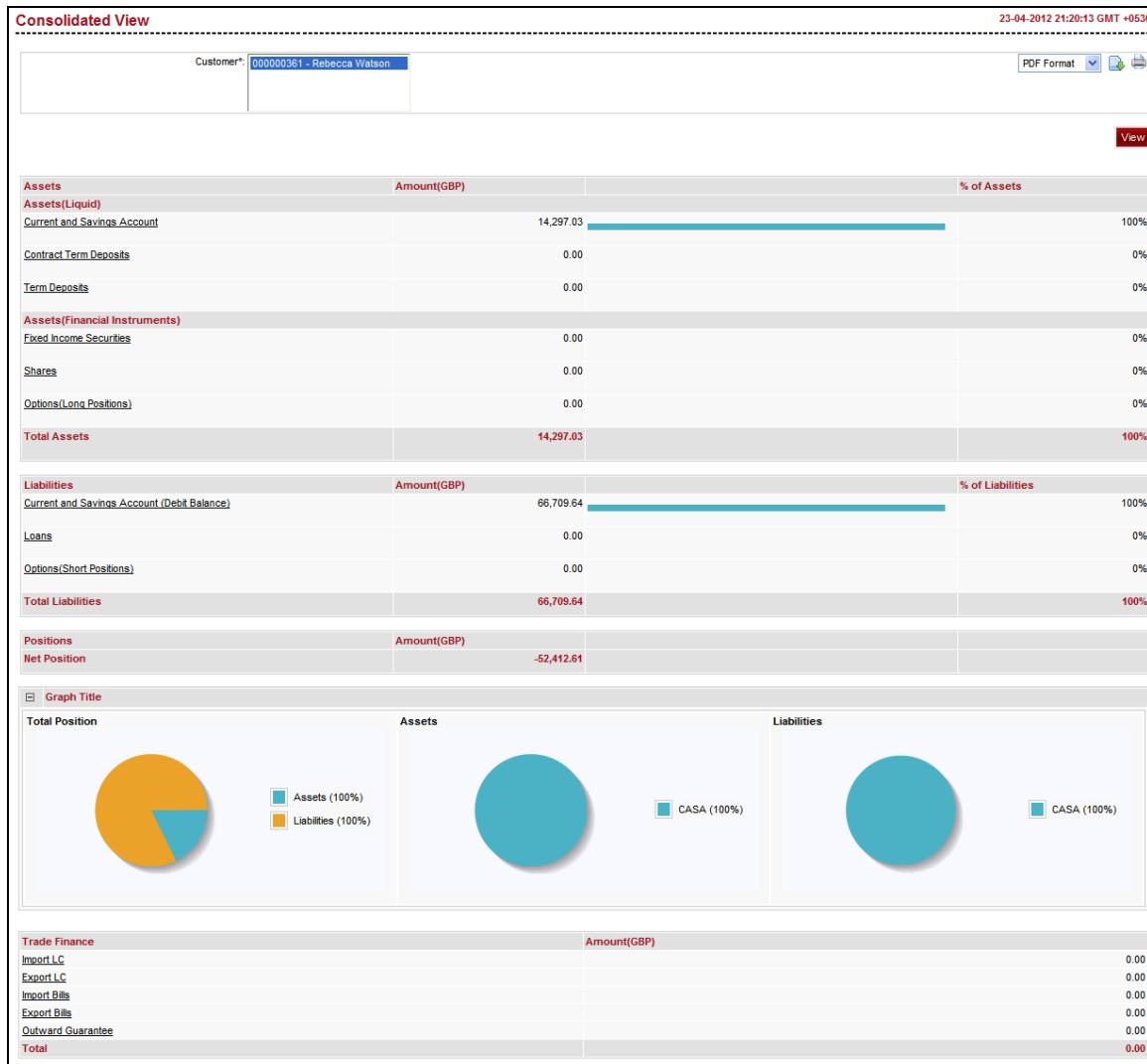
### Consolidated View



The screenshot shows a search interface titled 'Consolidated View'. At the top right, the date and time are displayed as '23-04-2012 21:16:27 GMT +0530'. Below the title, there is a search bar with the placeholder text 'Customer\*'. To the right of the search bar, the value '000000361 - Rebecca Watson' is displayed. At the bottom right of the search bar is a red 'View' button. A small note at the bottom left of the search bar states: '\* Indicates mandatory fields. Press "Ctrl Key" to select multiple customer.'

1. Select the Customer Id from the list of customers.
2. Click the **View** button. The system displays the **Consolidated View** Detailed screen.

## Consolidated View



## Column Description

Column Name	Description
<b>Assets</b>	
<b>Assets</b>	[Display]
	This Column displays the account which are in asset side..
<b>Currency</b>	[Display]
	This Column displays the currency in which each of the assets belongs.

Column Name	Description
<b>Amount</b>	[Display] This Column displays the amount for each of the asset.
<b>% of assets</b>	[Display] This Column displays the Total assets % wise.
<b>Liabilities</b>	
<b>Currency</b>	[Display] This Column displays the currency in which each of the liabilities belongs.
<b>Amount</b>	[Display] This Column displays the amount for each of the liabilities.
<b>% of liabilities</b>	[Display] This Column displays the Total liabilities % wise.
<b>Positions</b>	
<b>Currency</b>	[Display] This Column displays the currency in which the total position of asset and liability is displayed.
<b>Amount</b>	[Display] This Column displays the amount position for total asset and liability.
<b>Graph</b>	This section displays the total position of asset and liability in the form of a graph.
<b>Trade Finance</b>	
<b>Trade finance</b>	[Display] This Column displays the trade finance transactions.
<b>Currency</b>	[Display] This Column displays the currency in which trade finance transaction is carried out.
<b>Amount</b>	[Display] This Column displays the amount for which trade finance transaction is carried out.

3. Click the link on each of the asset and liability or trade finance option to view the further details of the transaction.

## 5.1. Current and savings accounts(Asset side)

1. Click the **current and savings account** link on the asset side on the Consolidated view screen. The system displays the **Currenct and Savings summary** screen.

### Currenct and Savings Summary

Current And Savings Summary				23-08-2010 01:21:48 GMT-1000
Account Description	Currency	Current Balance	Equivalent Balance	PDF Format
333000028 - ACC LTD	USD	4,990,493.91	4,990,493.91	
<u>33300003807 - CURRENT ACCOUNT - CORPOR - 333 - BANK FUTURA -QT-333</u>	USD	52,697.86	52,697.86	
<u>33300002815 - CURRENT ACCOUNT - CORPOR - 333 - BANK FUTURA -QT-333</u>	USD	1,231.02	1,231.02	
<u>33300002811 - CURRENT ACCOUNT - CORPOR - 333 - BANK FUTURA -QT-333</u>	INR	1,128.09	22.56	
<u>33300002814 - SAVINGS ACCOUNT INDIVIDUALS - 333 - BANK FUTURA -QT-333</u>	INR	46,699.61	933.99	
<u>33300002812 - SAVINGS ACCOUNT INDIVIDUALS - 333 - BANK FUTURA -QT-333</u>	JPY	549,808	5,612.99	
<u>33300002807 - SAVINGS ACCOUNT INDIVIDUALS - 333 - BANK FUTURA -QT-333</u>	INR	2,573,205.67	51,464.11	
<u>33300002804 - SAVINGS ACCOUNT INDIVIDUALS - 333 - BANK FUTURA -QT-333</u>	INR	5,000.00	100.00	
<u>00000005910 - SAVINGS ACCOUNT INDIVIDUALS - 333 - BANK FUTURA -QT-333</u>	GBP	2,108.95	3,092.52	
<b>Total Savings and Current Account (USD Equivalent)</b>				<b>5,105,648.97</b>

### Column Description

Column Name	Description
<b>Account Description</b>	[Display] This Column displays the account which are in asset side..
<b>Currency</b>	[Display] This Column displays the currency in which each of the assets belongs.
<b>Current Balance</b>	[Display] This Column displays the amount for each of the asset.
<b>Equivalent Balance</b>	[Display] This Column displays the Total assets % wise.

2. Select the PDF format or Excel format from the dropdown list.
3. Click the **download** button to download the details.
4. Click the **Print** button to print the details.
5. Click the **account description** link to view the details of the account. The system displays the **Account Details** screen.
6. Click the **Back** button to return to the previous screen.

## Account Details

Account Details		23-08-2010 01:26:00 GMT -1000														
<b>Account Details</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Name: ACC LTD</td> <td style="width: 50%;">Opening Date: 30-11-2007</td> </tr> <tr> <td>Account Number: 33300002812</td> <td>Account Type: Current and Savings</td> </tr> <tr> <td>Account Relationship: Single</td> <td>Account Status: Account Enabled</td> </tr> <tr> <td>Branch: BANK FUTURA -QT-333 [333]</td> <td>Product Name: SAVINGS ACCOUNT INDIVIDUALS</td> </tr> <tr> <td colspan="2">Account Currency: INR</td> </tr> </table>			Name: ACC LTD	Opening Date: 30-11-2007	Account Number: 33300002812	Account Type: Current and Savings	Account Relationship: Single	Account Status: Account Enabled	Branch: BANK FUTURA -QT-333 [333]	Product Name: SAVINGS ACCOUNT INDIVIDUALS	Account Currency: INR					
Name: ACC LTD	Opening Date: 30-11-2007															
Account Number: 33300002812	Account Type: Current and Savings															
Account Relationship: Single	Account Status: Account Enabled															
Branch: BANK FUTURA -QT-333 [333]	Product Name: SAVINGS ACCOUNT INDIVIDUALS															
Account Currency: INR																
<b>Facilities</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Cheque Book: Yes</td> <td style="width: 50%;">Overdraft Allowed: Yes</td> </tr> <tr> <td>Standing Instruction Allowed: Yes</td> <td></td> </tr> </table>			Cheque Book: Yes	Overdraft Allowed: Yes	Standing Instruction Allowed: Yes											
Cheque Book: Yes	Overdraft Allowed: Yes															
Standing Instruction Allowed: Yes																
<b>Balances</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Current Balance: 46,699.61</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Amount on Hold: 0.00</td> <td></td> </tr> <tr> <td>Uncleared Funds: 0.00</td> <td></td> </tr> <tr> <td>Overdraft Limit: 10,000.00</td> <td></td> </tr> <tr> <td>Balance Available: 56,699.61</td> <td></td> </tr> <tr> <td>Minimum Balance Required: 100.00</td> <td></td> </tr> <tr> <td>Net Available Balance for 56,599.61 withdrawal:</td> <td></td> </tr> </table>			Current Balance: 46,699.61		Amount on Hold: 0.00		Uncleared Funds: 0.00		Overdraft Limit: 10,000.00		Balance Available: 56,699.61		Minimum Balance Required: 100.00		Net Available Balance for 56,599.61 withdrawal:	
Current Balance: 46,699.61																
Amount on Hold: 0.00																
Uncleared Funds: 0.00																
Overdraft Limit: 10,000.00																
Balance Available: 56,699.61																
Minimum Balance Required: 100.00																
Net Available Balance for 56,599.61 withdrawal:																
<b>Others</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Daily Withdrawal Limit: 0.00</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Eligible Advance against 0.00</td> <td></td> </tr> <tr> <td>Uncleared funds limit:</td> <td></td> </tr> </table>			Daily Withdrawal Limit: 0.00		Eligible Advance against 0.00		Uncleared funds limit:									
Daily Withdrawal Limit: 0.00																
Eligible Advance against 0.00																
Uncleared funds limit:																
		<a href="#">Back</a>														

## Field Description

Field Name	Description
<b>Select Account</b>	[optional, dropdown]
	Select the account number form the dropdown list.
7.	Select the account from the dropdown list to view the account details for any other account.
8.	Click the <b>Submit</b> button. The system displays the account details for a new account.
9.	Click the <b>Back</b> button to return to the previous screen.

## 5.2. Term deposits (Asset Side)

1. Click the **Term Deposits** link on the asset side on the Consolidated view screen.. The system displays the **Term Deposits Summary** screen.

### Term Deposit summary

Term Deposits Summary				23-08-2010 01:27:34 GMT -1000
Account Description	Currency	Current Balance	Equivalent Balance	
333000028 - ACC LTD				
00000006232 - term deposit account class 4 - 333 - BANK FUTURA -QT-333	USD	800.00	800.00	
00000006230 - term deposit account class 4 - 333 - BANK FUTURA -QT-333	GBP	100.00	146.64	
00000006243 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	5,000.00	5,000.00	
00000006240 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	100.00	100.00	
00000006216 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	183.07	183.07	
00000006212 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	142.61	142.61	
00000006211 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	131.00	131.00	
00000006210 - term deposit account class 3 - 333 - BANK FUTURA -QT-333	USD	121.00	121.00	

2. Select the **Download** format from the dropdown list.Click the download button to download the screen.
3. Select the **Print** button to print the screen.
4. Click the **Back** button to return to the previous screen.
5. Click the **Account description** link. The system displays the **Term deposit details** screen.

### Term Deposit Details

Term Deposit Details				23-08-2010 01:30:53 GMT -1000
<b>Account Details</b>				
Customer Id : 333000028				
Account Number : 00000006243				
Currency : USD				
	Product Name :			
	Balance : 5,000.00			
<b>Deposit Details</b>				
Deposit Date : 03-03-2008				
Maturity Date : 13-03-2008				
	Principle Amount : 5,000.00			
	Interest Rate : 15.00%			
<b>Maturity Instructions</b>				
Rollover Instructions : Close On Maturity				
<b>Payout Details</b>				
<b>Payout Type</b>	<b>Percentage</b>		<b>Additional Information</b>	
Transfer to Account	20.00%		33300002812 - ( 333)	
Transfer to Account	35.00%		33300002815 - ( 333)	
General ledger	15.00%			
Transfer to Other Bank Account	30.00%			

6. Click the **Back** button to return to the previous screen.

### 5.3. Fixed Income Securities

1. Click the **Fixed Income Securities** link on the Consolidated view screen. The system displays the **Fixed income Securities summary** screen.

#### Fixed Income Securities Summary

Fixed Income Securities Summary											25-08-2010 18:39:35 GMT +0530	
Customer Id	Description	Currency Instrument	Nominal Amount	Accrued Interest Till Date	No. of units	Average Cost Price	Market Price	Total Market Value	Equivalent Amount	Price Result		
333000044	<a href="#">SEC_NEW</a>	GBP	50,000.00	0.00	11111	90.00	100.00	5,000,000.00	USD 7,331,900.00	5,000.00	Total	USD 7,331,900.00
											<a href="#">Back</a>	

2. Click the **Back** button to return to the previous screen.
3. Click the **Description** link. The system displays the **Fixed Income Securities Details** screen.

#### Fixed income securities details

Fixed Income Securities Details												25-08-2010 18:40:57 GMT +0530	
Customer Id:	333000044	Description:	SEC_NEW	Currency Instrument:	GBP	ISIN Code:	ISIN32324163	Nominal Amount:	50,000.00	Accrued Interest Till Date:	0.00	No. of units:	11111
Average Cost Price:	90.00	Market Price:	100.00	Current Rate:	100.00	Total Market Value:	5,000,000.00	Equivalent Amount:	USD 7,331,900.00	Price Result:	5,000.00		<a href="#">Back</a>

4. Click the **Back** button to return to the previous screen.

## 5.4. Shares

1. Click the **shares** link on the Consolidated view screen. The system displays the Fixed income Securities screen.

### Shares Summary

Shares Summary										24-08-2010 19:40:30 GMT +0530
Customer Id	Description	Currency Instrument	No. of Shares	Average Cost Price	Market Price	Total Market Value	Equivalent Amount	Price Result		PDF Format
333000044	<a href="#">SEC_NEW</a>	GBP	50000	90.00	100.00	5,000,000.00	USD 7,331,900.00	500,000.00	Total USD 7,331,900.00	
									Back	

2. Click the **Back** button to return to the previous screen.
3. Click the **Description** link. The system displays the **Shares Details** screen.

### Shares details

Shares Details										24-08-2010 19:41:20 GMT +0530
Customer Id: 333000044	Description: SEC_NEW	Currency Instrument: GBP	ISIN Code: ISIN32324163	No. of Shares: 11111	Average Cost Price: 90.00	Market Price: 100.00	Current Rate: 100.00	Total Market Value: 5,000,000.00	Equivalent Amount: USD 7,331,900.00	Price Result: 500,000.00
										Back

4. Click the **Back** button to return to the previous screen.

## 5.5. Options Long Positions

1. Click the **Options** link on the Consolidated view screen. The system displays the **Options summary** screen.

### Options Summary

Options (Long Positions) Summary											24-08-2010 19:42:02 GMT +0530	
Customer Id	Description	Currency Instrument	Number of Contracts	Option Type	Underlying Quantity/Amount	Average Cost Price	Market Price	Total Market Value	Equivalent Amount	Price Result		
333000044	GREENDAL FUTGREENDAL-DEC-FUT	EUR	10	CALL	100	100.00	43.00	43,000.00	USD 56,604.77	-57,000.00		
									Total	USD 56,604.77		

[Back](#)

2. Click the **Description** link. The system displays the **Options details** screen.

OR

Click the **Back** button to return to the previous screen.

### Options Details

Options (Long Positions) Details		24-08-2010 19:42:48 GMT +0530
Customer Id:	333000044	
Description:	GREENDAL FUTGREENDAL-DEC-FUT	
Currency Instrument:	EUR	
ISIN Code:	CHOFU02073340005	
Number of Contracts:	10	
Option Type:	CALL	
Exercise Price:	0.00	
Underlying Quantity/Amount:	100	
Expiry Date:	06-12-2007	
Average Cost Price:	100.00	
Market Price:	43.00	
Current Rate:	43.00	
Total Market Value:	43,000.00	
Equivalent Amount:	USD 56,604.77	
Price Result:	-57,000.00	

[Back](#)

3. Click the **Back** button to return to the previous screen.

## 5.6. Current and savings accounts(Liabilities side)

1. Click the **current and savings account** link on the liabilities side on the Consolidated view screen. The system displays the **Currenct and Savings summary** screen.

### Currenct and Savings Summary

Current And Savings Summary				23-08-2010 01:34:38 GMT -1000
				PDF Format  
Account Description	Currency	Current Balance	Equivalent Balance	
333000028 - ACC LTD				
<u>33300002813 - CURRENT ACCOUNT - CORPOR - 333 - BANK FUTURA -OT-333</u>	INR	-3,118,743.99	-62,374.88	
<u>33300003809 - Corp Current Acc Class - 333 - BANK FUTURA -OT-333</u>	USD	-616.30	-616.30	
Total Savings and Current Account (USD Equivalent)				-62,991.18
				

### Column Description

Column Name	Description
<b>Account Description</b>	[Display] This Column displays the account which are in asset side..
<b>Currency</b>	[Display] This Column displays the currency in which each of the assets belongs.
<b>Current Balance</b>	[Display] This Column displays the amount for each of the asset.
<b>Equivalent Balance</b>	[Display] This Column displays the Total assets % wise.

2. Select the PDF format or Excel format from the dropdown list.
3. Click the **download** button to download the details.
4. Click the **Print** button to print the details.
5. Click the **account description** link to view the details of the account. The system displays the **Account Details** screen.  
OR  
Click the **Back** button to return to the previous screen.

## Account Details

Account Details		23-08-2010 01:37:41 GMT -1000														
<b>Account Details</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Name: ACC LTD</td> <td style="width: 50%;">Opening Date: 30-11-2007</td> </tr> <tr> <td>Account Number: 33300002813</td> <td>Account Type: Current and Savings</td> </tr> <tr> <td>Account Relationship: Single</td> <td>Account Status: Account Enabled</td> </tr> <tr> <td>Branch: BANK FUTURA - QT-333 [333]</td> <td>Product Name: CURRENT ACCOUNT - CORPOR</td> </tr> <tr> <td colspan="2">Account Currency: INR</td> </tr> </table>			Name: ACC LTD	Opening Date: 30-11-2007	Account Number: 33300002813	Account Type: Current and Savings	Account Relationship: Single	Account Status: Account Enabled	Branch: BANK FUTURA - QT-333 [333]	Product Name: CURRENT ACCOUNT - CORPOR	Account Currency: INR					
Name: ACC LTD	Opening Date: 30-11-2007															
Account Number: 33300002813	Account Type: Current and Savings															
Account Relationship: Single	Account Status: Account Enabled															
Branch: BANK FUTURA - QT-333 [333]	Product Name: CURRENT ACCOUNT - CORPOR															
Account Currency: INR																
<b>Facilities</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Cheque Book: Yes</td> <td style="width: 50%;">Overdraft Allowed: Yes</td> </tr> <tr> <td>Standing Instruction Allowed: Yes</td> <td></td> </tr> </table>			Cheque Book: Yes	Overdraft Allowed: Yes	Standing Instruction Allowed: Yes											
Cheque Book: Yes	Overdraft Allowed: Yes															
Standing Instruction Allowed: Yes																
<b>Balances</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Current Balance: -3,118,743.99</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Amount on Hold: 0.00</td> <td></td> </tr> <tr> <td>Uncleared Funds: 0.00</td> <td></td> </tr> <tr> <td>Overdraft Limit: 0.00</td> <td></td> </tr> <tr> <td>Balance Available: 0.00</td> <td></td> </tr> <tr> <td>Minimum Balance Required: 0.00</td> <td></td> </tr> <tr> <td>Net Available Balance for 0.00 withdrawal:</td> <td></td> </tr> </table>			Current Balance: -3,118,743.99		Amount on Hold: 0.00		Uncleared Funds: 0.00		Overdraft Limit: 0.00		Balance Available: 0.00		Minimum Balance Required: 0.00		Net Available Balance for 0.00 withdrawal:	
Current Balance: -3,118,743.99																
Amount on Hold: 0.00																
Uncleared Funds: 0.00																
Overdraft Limit: 0.00																
Balance Available: 0.00																
Minimum Balance Required: 0.00																
Net Available Balance for 0.00 withdrawal:																
<b>Others</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Daily Withdrawal Limit: 0.00</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Eligible Advance against 0.00</td> <td></td> </tr> <tr> <td>Uncleared funds limit:</td> <td></td> </tr> </table>			Daily Withdrawal Limit: 0.00		Eligible Advance against 0.00		Uncleared funds limit:									
Daily Withdrawal Limit: 0.00																
Eligible Advance against 0.00																
Uncleared funds limit:																
		<a href="#">Back</a>														

## Field Description

Field Name	Description
<b>Select Account</b>	[optional, dropdown]
	Select the account number form the dropdown list.
6.	Select the account from the dropdown list to view the account details for any other account.
7.	Click the <b>Submit</b> button. The system displays the account details for a new account.
8.	Click the <b>Back</b> button to return to the previous screen.

## 5.7. Loans(Liabilities Side)

- Click the **Loans** link on the liabilities side on the Consolidated view screen. The system displays the **Loans summary** screen.

### Loans summary

Loans Summary			
Account Description	Currency	Current Balance	Equivalent Balance
INBLCT1080390002 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,688.89	156,446.45
INBLCT1080390001 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,688.89	156,446.45
INBLCT1080290112 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080290110 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080290107 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080370130 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080030093 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,558.17	156,254.77
INBLCT1080030092 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,558.17	156,254.77
INBLCT1080370129 - Short and Medium Term Loans - INB - Intermediary Branch	USD	40,000.00	40,000.00
INBLCT1080030090 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,558.17	156,254.77
INBLCT1080030091 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,558.17	156,254.77
INBLCT1080380137 - Short and Medium Term Loans - INB - Intermediary Branch	USD	40,000.00	40,000.00
INBLCT1080370134 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080370132 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080290109 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080040094 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.21	156,422.00
INBLCT1080030083 - Short and Medium Term Loans - INB - Intermediary Branch	USD	40,000.00	40,000.00
INBLCT1080030082 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,702.78	156,466.82
INBLCT1080040106 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	55,456.18	81,319.83
INBLCT1080370136 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080370135 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080370133 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080370131 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080040102 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	53,394.46	78,296.57
INBLCT1080030084 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	10,667.21	15,642.18
INBLCT2080030014 - Long term loans - INB - Intermediary Branch	GBP	10,647.13	15,612.74
INBLCT1080360119 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080360118 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080040099 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	45,813.41	67,179.87
INBLCT1080040105 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080040100 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	35,935.83	52,695.58
INBLCT1080360124 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1080350115 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1073380059 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	58,669.73	86,032.12
INBLCT1073370029 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	23,035.60	33,778.94
INBLCT1080030085 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	10,655.82	15,625.48
INBLCT1073380064 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1073370026 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	107,732.65	157,977.00
INBLCT1073380081 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	9,730.56	14,268.70
INBLCT1073380068 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1073380070 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1073380074 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	97,243.91	142,596.52
INBLCT1073370046 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	10,146.35	14,878.40
INBLCT1073380073 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,538.26	156,225.57
INBLCT1073380067 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,672.23	156,422.02
INBLCT1073380080 - Short and Medium Term Loans - INB - Intermediary Branch	GBP	106,510.09	156,184.27
<b>Total Loans Account (USD Equivalent)</b>		<b>10,685,526.72</b>	

[Back](#)

- Select the **Download** format from the dropdown list. Click the download button to download the screen.
- Select the **Print** button to print the screen.
- Click the **Back** button to return to the previous screen.

5. Click the **Account description** link. The system displays the **Loan Account details** screen.

## Loan Account Details

Loan Account Details		24-08-2010 07:26:28 GMT -0500												
<b>Account Details</b> <table border="1"> <tr> <td>Customer Id: INB002321</td> <td>Loan Tenure: 12 Months</td> </tr> <tr> <td>Account Number: INBLCT1080390001</td> <td>Product Name: Short and Medium Term Loans</td> </tr> <tr> <td>Currency: GBP</td> <td></td> </tr> </table>			Customer Id: INB002321	Loan Tenure: 12 Months	Account Number: INBLCT1080390001	Product Name: Short and Medium Term Loans	Currency: GBP							
Customer Id: INB002321	Loan Tenure: 12 Months													
Account Number: INBLCT1080390001	Product Name: Short and Medium Term Loans													
Currency: GBP														
<b>Loan Details</b> <table border="1"> <tr> <td>Opening Date: 04-12-2007</td> <td>Maturity Date: 10-12-2008</td> </tr> <tr> <td>Sanctioned Loan Amount: 100,000.00</td> <td>Disbursed Loan Amount: 100,000.00</td> </tr> <tr> <td>Interest Rate: 12.00 %</td> <td>Principal Penalty Rate: 0.00 %</td> </tr> <tr> <td>Amount Paid Till Date: 0.00</td> <td>Prepayment Penalty Interest Rate:</td> </tr> <tr> <td>Installment Paid: 0</td> <td>Interest Repayment Frequency: Monthly</td> </tr> <tr> <td>Principal Repayment Monthly Frequency:</td> <td></td> </tr> </table>			Opening Date: 04-12-2007	Maturity Date: 10-12-2008	Sanctioned Loan Amount: 100,000.00	Disbursed Loan Amount: 100,000.00	Interest Rate: 12.00 %	Principal Penalty Rate: 0.00 %	Amount Paid Till Date: 0.00	Prepayment Penalty Interest Rate:	Installment Paid: 0	Interest Repayment Frequency: Monthly	Principal Repayment Monthly Frequency:	
Opening Date: 04-12-2007	Maturity Date: 10-12-2008													
Sanctioned Loan Amount: 100,000.00	Disbursed Loan Amount: 100,000.00													
Interest Rate: 12.00 %	Principal Penalty Rate: 0.00 %													
Amount Paid Till Date: 0.00	Prepayment Penalty Interest Rate:													
Installment Paid: 0	Interest Repayment Frequency: Monthly													
Principal Repayment Monthly Frequency:														
<b>Outstanding Loan Details</b> <table border="1"> <tr> <td>Principal Balance: 100,000.00</td> <td>Prepayment Penalty Amount: 0.00</td> </tr> <tr> <td>Penalties: 0.00</td> <td>Fees And Charges: 0.00</td> </tr> <tr> <td>Next Installment Date: 04-03-2008</td> <td>Next Installment Amount: 9,138.89</td> </tr> <tr> <td>Installment Arrears: 18,647.21</td> <td>Loan Outstanding: 106,688.89</td> </tr> <tr> <td>Remaining Installments: 12</td> <td></td> </tr> <tr> <td>Final Settlement Amount: 106,688.89</td> <td>Interest Amount Still to be paid: 6,688.89</td> </tr> </table>			Principal Balance: 100,000.00	Prepayment Penalty Amount: 0.00	Penalties: 0.00	Fees And Charges: 0.00	Next Installment Date: 04-03-2008	Next Installment Amount: 9,138.89	Installment Arrears: 18,647.21	Loan Outstanding: 106,688.89	Remaining Installments: 12		Final Settlement Amount: 106,688.89	Interest Amount Still to be paid: 6,688.89
Principal Balance: 100,000.00	Prepayment Penalty Amount: 0.00													
Penalties: 0.00	Fees And Charges: 0.00													
Next Installment Date: 04-03-2008	Next Installment Amount: 9,138.89													
Installment Arrears: 18,647.21	Loan Outstanding: 106,688.89													
Remaining Installments: 12														
Final Settlement Amount: 106,688.89	Interest Amount Still to be paid: 6,688.89													
<input type="button" value="Back"/>														

## 5.8. Options Short Positions

1. Click the **Options** link on the liabilities side on the Consolidated view screen. The system displays the **Options summary** screen.

### Options Summary

Options (Short Positions) Summary											24-08-2010 19:43:46 GMT +0530	
Customer Id	Description	Currency Instrument	Number of Contracts	Option Type	Underlying Quantity/Amount	Average Cost Price	Market Price	Total Market Value	Equivalent Amount	Price Result		
											PDF Format	Print
333000044	INDEX Call OptionLSE-CAL-IND-DEC	GBP	10	CALL	50	100.00	96.00	48,000.00	USD 70,386.24	2,000.00	Total	USD 70,386.24
											Back	

2. Click the **Description** link. The system displays the **Options details** screen.

OR

Click the **Back** button to return to the previous screen.

### Options Details

Options (Short Positions) Details													24-08-2010 19:44:33 GMT +0530		
Customer Id:	333000044	Description:	INDEX Call OptionLSE-CAL-IND-DEC	Currency Instrument:	GBP	ISIN Code:	CHOOP01073340001	Number of Contracts:	10	Option Type:	CALL	Exercise Price:	0.00		
Underlying Quantity/Amount:	50	Expiry Date:	14-12-2007	Average Cost Price:	100.00	Market Price:	96.00	Current Rate:	96.00	Total Market Value:	48,000.00	Equivalent Amount:	USD 70,386.24	Price Result:	2,000.00
														Back	

3. Click the **Back** button to return to the previous screen.

## 5.9. Import LC (Trade Finance)

- Click the **Import LC** link in Trade Finance on the Consolidated view screen. The system displays the **Import LC** screen.

### Import LC

View Import LC										23-08-2010 01:01:05 GMT -1000
										Records 1 to 10 of 39   << << Page 1 of 4 >> >>
LC Number	Issue Date	Beneficiary Name	LC Amount	Outstanding LC Amount	Date of Expiry	LC Status	LC Drawings Status	Expiry Status	Latest Shipment Date	
333ILSN080350003	04-02-2008	BOON DAVID	GBP 234,567.00	GBP 258,023.70	04-05-2008	Reversed	Undrawn	Expired	04-02-2008	
333ILSR080350005	04-02-2008	BOON DAVID	GBP 234,567.00	GBP 258,023.70	03-03-2008	Active	Undrawn	Expired	04-02-2008	
333ILSR080350006	04-02-2008	BOON DAVID	GBP 10,000.00	GBP 0.00	14-02-2008	Active	Fully Drawn	Expired	04-02-2008	
333ILSR080350007	04-02-2008	BOON DAVID	GBP 1,000.00	GBP 0.00	14-02-2008	Active	Fully Drawn	Expired	04-02-2008	
333ILSR080350008	04-02-2008	BOON DAVID	GBP 234,567.00	GBP 0.00	03-03-2008	Cancelled	Fully Drawn	Expired	04-02-2008	
333ILSR080350009	04-02-2008	BOON DAVID	GBP 1,000.00	GBP 1,100.00	14-02-2008	Active	Undrawn	Expired	04-02-2008	
333ILSR080350010	04-02-2008	BOON DAVID	GBP 1,000.00	GBP 1,100.00	14-02-2008	Active	Undrawn	Expired	04-02-2008	
333ILSR080630012	03-03-2008	BOON DAVID	GBP 1,000.00	GBP 200.00	13-03-2008	Active	Partially Drawn	Expired	04-02-2008	
333ILSR080630013	03-03-2008	BOON DAVID	GBP 1,000.00	GBP 1,100.00	13-03-2008	Active	Undrawn	Expired	04-02-2008	
333ILSR080630014	03-03-2008	abhi	GBP 30.00	GBP 0.00	30-04-2008	Active	Fully Drawn	Expired	19-03-2008	

- Click the **LC Number** link. The system displays the **View Import LC details** screen.

OR

Click the **Back** button to return to the previous screen.

### View import LC Details

View Import LC										23-08-2010 01:47:31 GMT -1000
LC Number: 333ILSN080350003 Customer Ref. No.:					Date of Issue: 04-Feb-2008 SWIFT Message: <input type="button" value="Select"/> <input type="button" value="View"/> Advice: <input type="button" value="Select"/> <input type="button" value="View"/>					
<input type="button" value="General"/> <input type="button" value="Parties"/> <input type="button" value="Banks"/> <input type="button" value="Payment Terms"/> <input type="button" value="Shipment"/> <input type="button" value="Goods"/> <input type="button" value="Documents"/>										
<b>General</b> Type: IRREVOCABLE Form of LC: NON-TRANSFERABLE LC Amount : GBP 234,567.00 LC Outstanding Balance: GBP 258,023.70 Tolerance: None Under(-): 10.00% Above(+): 10.00% Issue Date: 04-Feb-2008 Date of Expiry: 04-May-2008 Place of Expiry: Jakarta Available With: Test By: Deferred Payment										
<input type="button" value="Back"/>										

- Click the **Back** button to return to the previous screen.

- For further details plz refer trade finance UM.

## 5.10. Export LC (Trade Finance)

- Click the **Export LC** link in Trade Finance on the Consolidated view screen. The system displays the **Export LC** screen.

### Export LC

View Export LC											23-08-2010 01:50:23 GMT-1000
Records 1 to 10 of 14											<< << Page 1 of 2 >> >>
LC Number	Issue Date	Applicant Name	LC Amount	Outstanding LC Amount	Date of Expiry	LC Status	LC Drawings Status	Customer Ref. No.	Latest Shipment Date		
<a href="#">333ELCR080350002</a>	04-02-2008	Basanth Patil	GBP 234,568.00	GBP 258,024.80	05-03-2008	Active	Undrawn			04-02-2008	
<a href="#">333ELCR080350003</a>	04-02-2008	Basanth Patil	INR 234,567.00	INR 234,567.00	05-03-2008	Active	Undrawn			04-02-2008	
<a href="#">333ELCR080350004</a>	04-02-2008	ACC LTD	GBP 100.00	GBP 100.00	14-02-2008	Active	Undrawn			04-02-2008	
<a href="#">333ELCR080350005</a>	04-02-2008	Basanth Patil	GBP 100.00	GBP 0.00	05-03-2008	Active	Fully Drawn			04-02-2008	
<a href="#">333ELCR080350007</a>	04-02-2008	Basanth Patil	INR 234,567.00	INR 234,567.00	05-03-2008	Reversed	Undrawn			04-02-2008	
<a href="#">333ELCR080350008</a>	04-02-2008	Basanth Patil	INR 234,567.00	INR 234,567.00	05-03-2008	Active	Undrawn			04-02-2008	
<a href="#">333ELCR080630010</a>	03-03-2008	Bharti Groups	GBP 1,000.00	GBP 1,000.00	02-04-2008	Active	Undrawn			03-03-2008	
<a href="#">333ELCR080630011</a>	03-03-2008	Bharti Groups	GBP 125.00	GBP 0.00	02-04-2008	Active	Fully Drawn				
<a href="#">333ELCR080630012</a>	03-03-2008	Bharti Groups	GBP 125.00	GBP 125.00	02-04-2008	Active	Undrawn				
<a href="#">333ELCR080630013</a>	03-03-2008	ACC LTD	GBP 100.00	GBP 100.00	13-03-2008	Active	Undrawn			04-02-2008	

- Click the **LC Number** link. The system displays the **View Export LC details** screen.  
OR  
Click the **Back** button to return to the previous screen.

### View Export LC details

View Export LC											23-08-2010 01:53:26 GMT-1000
LC Number: <a href="#">333ELCR080350004</a> Customer Ref. No.:						Date of Issue: 04-Feb-2008 SWIFT Message: <input type="button" value="Select"/> <input type="button" value="View"/> Advice: <input type="button" value="Select"/> <input type="button" value="View"/>					
<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 10px;"> <input type="button" value="General"/> <input type="button" value="Parties"/> <input type="button" value="Banks"/> <input type="button" value="Payment Terms"/> <input type="button" value="Shipment"/> <input type="button" value="Goods"/> <input type="button" value="Documents"/> </div> <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;"> <b>General</b>            Type: IRREVOCABLE            Form of LC: NON-TRANSFERABLE            LC Amount : GBP 100.00            LC Outstanding Balance: GBP 100.00            Tolerance: None            Under(-): 0.00% Above(+): 0.00%            Issue Date: 04-Feb-2008            Date of Expiry: 14-Feb-2008            Place of Expiry: TEST            Available With: DS            By: None         </div>											
<input type="button" value="Back"/>											

- Click the **Back** button to return to the previous screen.
- For further details plz refer trade finance UM.

## 5.11. Import Bills (Trade Finance)

1. Click the **Import Bills** link in Trade Finance on the Consolidated view screen. The system displays the **Import Bills** screen.

## Import Bills

View Import Bills							23-08-2010 01:54:52 GMT -1000	
Actions		Search			List			
Bill Reference Number	Release Against	Transaction Date	Amount	Status	Drawee	Drawer		
<a href="#">333BCS2073370001</a>	SIMPLE IMPORT BILL	03-12-2007	INR 300.00	Active	ACC LTD	SHANE GOULD		
<a href="#">333OTB2080350001</a>	SIMPLE IMPORT BILL	04-02-2008	GBP 1,100.00	Active	ACC LTD	BOON DAVID		
<a href="#">333OTB2080630002</a>	SIMPLE IMPORT BILL	03-03-2008	GBP 11,000.00	Active	ACC LTD	BOON DAVID		
<a href="#">333OTB2080630005</a>	SIMPLE IMPORT BILL	03-03-2008	GBP 900.00	Active	ACC LTD	BOON DAVID		

2. Click the **Bill Reference Number** link. The system displays the **View Import Bills** details screen.  
OR  
Click the **Back** button to return to the previous screen.

## View Import Bills Details

3. Click the **Back** button to return to the previous screen.
4. For further details plz refer trade finance UM.

## 5.12. Export Bills (Trade Finance)

- Click the **Export Bills** link in Trade Finance on the Consolidated view screen. The system displays the **Export Bills** screen.

### Export Bills

**View Export Bills** 23-08-2010 01:58:25 GMT -1000

Records 1 to 3 of 3  <<  <<  Page 1 of 1  >>  >>							
Bill Reference Number	Release Against	Transaction Date	Amount	Status	Drawee	Drawer	
<a href="#">333QTB3080630008</a>	SIMPLE EXPORT BILL	03-03-2008	GBP 100,000.00	Active	Basanth Patil	ACC LTD	
<a href="#">333QTB3080350005</a>	SIMPLE EXPORT BILL	04-02-2008	GBP 100.00	Active	Basanth Patil	ACC LTD	
<a href="#">333QTB3080630006</a>	SIMPLE EXPORT BILL	03-03-2008	GBP 125.00	Active	Bharti Groups	ACC LTD	

[Back](#)

- Click the **Bill Reference Number** link. The system displays the **View Export Bills details** screen.  
OR  
Click the **Back** button to return to the previous screen.

### View Export Bills Details

**View Export Bills** 23-08-2010 01:59:14 GMT -1000

Bill Reference Number: 333QTB3080630008	SWIFT Message: <input type="button" value="Select"/> <input type="button" value="View"/>
Date Received: 03-03-2008	Advice: <input type="button" value="Select"/> <input type="button" value="View"/>
Contract Status: Active	
<a href="#">Parties</a>   <a href="#">Bill Details</a>   <a href="#">Documents</a>   <a href="#">Discrepancies</a>   <a href="#">Status Date</a>   <a href="#">Bank Instructions</a>	
<b>Parties</b>	
<b>Drawee</b> <p>Name: Address:  Country:</p>	<b>Drawer</b> <p>Name: ACC LTD Address: BICCODE1111 Bangalore  Country: IN</p>
<b>Collecting Bank/Issuing Bank</b> <p>Name: Address: Country:</p>	

[Back](#)

- Click the **Back** button to return to the previous screen.
- For further details plz refer trade finance UM.

## 5.13. Outward Guarantee (Trade Finance)

- Click the **Outward Guarantee** link in Trade Finance on the Consolidated view screen. The system displays the **Outward Guarantee** screen.

### Outward Guarantee

View Outward Guarantee						23-08-2010 02:00:00 GMT -1000
						Records 1 to 10 of 33  << << Page 1 of 4 >> >>
Outward Guarantee Number	Issue Date	Applicant Name	Outward Guarantee Amount	Outstanding Guarantee Amount	Date of Expiry	Outward Guar
333GUI080350002	04-02-2008	ACC LTD	GBP 0.00	GBP 0.00	17-04-2008	Hold
333GUI080350003	04-02-2008	ACC LTD	GBP 20.00	GBP 0.00	31-03-2008	Hold
333GUI080350004	04-02-2008	ACC LTD	GBP 100.00	GBP 0.00	07-02-2008	Active
333GUI080350005	04-02-2008	ACC LTD	USD 10.00	USD 0.00	27-02-2008	Active
333GUI080350006	04-02-2008	ACC LTD	GBP 10.00	GBP 0.00	19-02-2008	Active
333GUI080350007	04-02-2008	ACC LTD	GBP 100.00	GBP 0.00	07-02-2008	Cancelled
333GUI080350009	04-02-2008	ACC LTD	GBP 100.00	GBP 100.00	07-02-2008	Reversed
333GUI080350010	04-02-2008	ACC LTD	GBP 100.00	GBP 100.00	07-02-2008	Active
333GUI080630014	03-03-2008	ACC LTD	GBP 10,000.00	GBP 10,000.00	26-02-2009	Active
333GUI080630015	03-03-2008	ACC LTD	GBP 10,000.00	GBP 10,000.00	26-02-2009	Active

- Click the **Outward Guarantee Number** link. The system displays the **View Outward Guarantee details** screen.

OR

Click the **Back** button to return to the previous screen.

### View Outward Guarantee details

View Outward Guarantee		23-08-2010 02:01:18 GMT -1000
BG Number : 333GUI080350005	Date of Issue : 04-Feb-2008	
	SWIFT Message : <input type="button" value="Select"/> <input type="button" value="View"/>	
	Advice : <input type="button" value="Select"/> <input type="button" value="View"/>	
<b>Parties</b>	<b>Commitment Details</b>	<b>Bank Instructions</b>
<b>General :</b>	<b>Beneficiary :</b>	
Date of Application : 04-Feb-2008	Name : BOON DAVID	
Branch : BANK FUTURA -QT-333	Address : NR ROAD	
Product : Financial Bid Bond Guarantee	2035	
Type of Guarantee : Financial	50636	
	Country : UNITED KINGDOM	
<b>Applicant :</b>	<b>Advice through Bank :</b>	
Name : ACC LTD	SWIFT :	
Address : # 165 MG ROAD	Name : Rajini	
Bangalore	Address : No. 5 Poes Garden	
Country : INDIA	Chennai	
	Country : UNITED KINGDOM	

- Click the **Back** button to return to the previous screen.
- For further details plz refer trade finance UM.

## 6. Account Summary

This option allows you to view a summarized view of all your accounts and gives various details such as the account number, the description of the account, the base currency of the account, the current balance and the other currency equivalent of the current balance.

The option is a consolidated method of viewing all your accounts and its balances in one place. You can get a summary of your accounts maintained with the bank. The transaction is categorized into several sections. Each section lists a particular type of account, for example, Current and Savings accounts, Term Deposits, Contract Term Deposits and Loans are all listed as separate sections and the accounts you hold under each of these categories are sub-totaled separately. The grand total of all the balances is provided at the end of the screen.

The account summary also displays the investment details of the user, for example Investment category, current balances. Investment details will be displayed only if the customer id for private banking is mapped to the user.

Navigate through menus **Accounts > Account Summary** to access Account Summary.

## Account Summary

### Account Summary

Account Summary				25-04-2012 22:04:09 GMT +0530
Total Portfolio Amount (GBP Equivalent)	10,415,942.39			
Total Savings and Current Account (GBP Equivalent)	9,568,824.67			
Total Islamic Savings and Current Account (GBP Equivalent)	-5,000.00			
Total Term Deposit Account (GBP Equivalent)	196,982.28			
Total Islamic Term Deposit Account (GBP Equivalent)	50,000.00			
Total Loan Account (GBP Equivalent)	650,135.44			
Contract Term Deposits (GBP Equivalent)	0.00			
<input type="checkbox"/> Show Customerwise Breakup				
Choice of Account : <input type="button" value="All"/>		View equivalent balance in currency : <input type="button" value="GBP"/>		<input type="button" value="GO"/>
<b>Current and Savings</b>				<input type="button" value="Set Favorite Accounts"/>
Account Description		Currency	Current Balance	Equivalent Balance
000000361-Rebecca Watson				
0000001234567- SAVINGS A..-000-BANK FUTURA		GBP	0.00	0.00
0021234123412- Savings T..-002-Bank Futura,4th Street Branch,Londo		GBP	-59,829.36	-59,829.36
0021234123413- Savings T..-002-Bank Futura,4th Street Branch,Londo		GBP	14,297.03	14,297.03
0033333333444- Normal sa..-003-Bank Futura,Avenue Branch, London		GBP	-6,880.28	-6,880.28
00400036101- Savings T..-004-Bank Futura,Neethle Street, London		GBP	0.00	0.00
00400036102- Savings T..-004-Bank Futura,Neethle Street, London		GBP	0.00	0.00
<b>Islamic Term Deposits</b>				<input type="button" value="Set Favorite Accounts"/>
Account Description		Currency	Current Balance	Equivalent Balance
004004598-Spend_Ind_1				
01111111330- islamic t..-004-Bank Futura,Neethle Street, London		GBP	50,000.00	50,000.00
			Total Islamic Term Deposit Account (GBP Equivalent)	50,000.00
<b>Investment</b>				
<b>Allocation</b>		Currency	Current Balance	Equivalent Balance
Corporate Bonds		JPY	10,018,675	91,078.87
Equity		JPY	839,108,000	7,628,254.55
Mutual Fund		JPY	477,970	4,345.18
			Total Investment Amount (GBP Equivalent)	7,723,678.59
<b>Loans</b>				<input type="button" value="Set Favorite Accounts"/>
Account Description		Currency	Sanctioned Loan Amount	Equivalent Balance
004004598-Spend_Ind_1				
004CLAQGBP000009- NormaBea..-004-Bank Futura,Neethle Street, London		GBP	500,000.00	500,000.00
			Total Loan Account (GBP Equivalent)	500,000.00
SKW004498-jones_ca				
004CLP1GBP000004- CL_PDC_TE..-SKN-Bank Futura,2ndStreet Branch,London		GBP	100,000.00	100,000.00
004CLP1GBP000005- CL_PDC_TE..-SKN-Bank Futura,2ndStreet Branch,London		GBP	50,000.00	50,000.00
004CLP1INR000004- CL_PDC_TE..-SKN-Bank Futura,2ndStreet Branch,London		INR	10,000.00	135.44
			Total Loan Account (GBP Equivalent)	150,135.44

**Column Description**

Column Name	Description
<b>Current And Savings Accounts, Islamic Current and Savings Account, Term Deposits, Islamic Term Deposits</b>	
<b>Account Description</b>	[Display] Display the Accounts available under each Customer ID. Account information displayed is Account Number, Branch of the account, Product of the account.
<b>Currency</b>	[Display] Display the currency of the account.
<b>Current Balance</b>	[Display] Display the current balance of the account in account currency.
<b>Equivalent Balance</b>	[Display] Display the equivalent amount of current Balance in selected currency.
<b>Loan Accounts</b>	
<b>Account Description</b>	[Display] Display the Accounts available under each Customer ID. Account information displayed is Account Number, Branch of the account, Product of the account.
<b>Currency</b>	[Display] Display the currency of the account.
<b>Sanctioned Loan Amount</b>	[Display] Display the current Sanctioned amount of the Loan account
<b>Equivalent Balance</b>	[Display] Display the equivalent amount of Sanctioned Amount in selected currency.
<b>Islamic Financing Account</b>	
<b>Account Description</b>	[Display] Display the Accounts available under each Customer ID. Account information displayed is Account Number, Branch of the account, Product of the account.
<b>Currency</b>	[Display] Display the currency of the account.

Column Name	Description
<b>Amount Financed</b>	[Display] Display the Amount Financed for Islamic Financing Account.
<b>Equivalent Balance</b>	[Display] Display the equivalent amount of Financed Amount in selected currency.
<b>Debit Cards</b>	
<b>Card Details</b>	[Display] Display the Debit Card Number.
<b>Name on the Card</b>	[Display] Display the Name of the Card.
<b>Account Number</b>	[Display] Display CASA account Number to which the debit card is linked.
<b>Credit Cards</b>	
<b>Card Details</b>	[Display] Display the Credit Card Number and Card Type.
<b>Credit Limit</b>	[Display] Display the Credit Limit assigned to the card.
<b>Cash Limit</b>	[Display] Display the Cash limit assigned to the card.
<b>Amount Utilised</b>	[Display] Display utilized credit limit amount.
<b>Available Limit</b>	[Display] Display available credit limit for utilization.
<b>Expiry Date</b>	[Display] Display Card expiry date.
<b>Card Currency</b>	[Display] Display Card Currency.
<b>Current Outstanding Balance</b>	[Display] Display Current outstanding balance for the card.
<b>Credit Card Statement</b>	[Link] Display the link to view the Credit card statement.

Column Name	Description
<b>Investment</b>	
<b>Allocation</b>	[Display] Display the investment product.
<b>Currency</b>	[Display] Display the currency of the investment product.
<b>Current Balance</b>	[Display] Display the current Value of the investment product.
<b>Equivalent Balance</b>	[Display] Display the current value of the investment product in the Currency selected for calculating equivalent balance.

### Customer wise break up

<input checked="" type="checkbox"/> Show Customerwise Breakup	
<b>Total Savings and Current Account (USD Equivalent)</b>	
Customer Id	Amount Distribution
333000028	5,042,657.79
CA1000761	219,957.00
<b>Total Term Deposit Account (USD Equivalent)</b>	
Customer Id	Amount Distribution
333000028	8,938.94
CA1000761	0.00
<b>Total Loan Account (USD Equivalent)</b>	
Customer Id	Amount Distribution
333000028	0.00
CA1000761	0.00
<b>Contract Term Deposits (USD Equivalent)</b>	
Customer Id	Amount Distribution
333000028	0.00
CA1000761	0.00

### Column Description

Column Name	Description
<b>Total Portfolio Amount</b>	[Display] This column displays the total portfolio amount.
<b>Show Customer wise Breakup</b>	[Optional, Checkbox] Click the checkbox to view customer wise breakup of the accounts.

Column Name	Description
<b>View Equivalent Balance in Currency</b>	[Mandatory, Drop-Down] Select the appropriate currency from the drop-down list in which you want to view your current balances.
<b>Customer ID</b>	[Display] This column displays the customer id of the account.
<b>Amount</b>	[Display] This column displays the Total amount in which the amount exists..
<b>Distribution</b>	[Display] This column displays the amount in the graphical format.
<b>Account Number</b>	[Display] This column displays the account number. These are the account numbers that have been registered for internet banking.
<b>Description</b>	[Display] This column displays the descriptive name of the account.
<b>Currency</b>	[Display] This column displays the primary currency (base currency) in which funds are credited/ debited in this account.
<b>Current Balance</b>	[Display] This column displays the current balance of the account. This balance does not include un-cleared funds stuck in clearing or unutilized overdraft amounts.
<b>Equivalent Balance</b>	[Display] This column displays the current ledger balance in the currency selected for calculating the equivalent balance.

1. For viewing the Equivalent Balance in any currency select the currency and Click on the **Go** button. The system will display all your current balances based on the selected currency and display the same under the <<Currency>> Equivalent column.
2. Click the left side menu icons to view the account details, Account summary, Ad-hoc account statement and account activity in case of CASA and Islamic CASA Accounts

Or

Click the left side menu icons to view the Deposit details, Amend Term Deposit, Redeem Term Deposit, Term Deposit activity in case of Term Deposit and Islamic Term Deposit Accounts

Or

Click the left side menu icons to view the Contract Deposit details, in case of Contract Term Deposits

Or

Click the left side menu icons to view the Loan details, Loan Schedule, Loan Repayment inquiry, Loan Settlement, Loan Activity in case of Loan Accounts

Or

Click the left side menu icons to view the Financing details, Financing Schedule, Financing Repayment inquiry, Financing Settlement, Financing Activity in case of Islamic Financing account.

3. Click on the View stamen link for viewing respective credit card statement.
4. Click on the edit icon  next to the account number to edit or assign the nick name to the account.
5. Click on the Set Favorite accounts link to set the Favourite accounts.

## 7. Account Details

The **Account Details** option provides the user to view important details of a selected Current or Savings account. The account details can be viewed separately for each of the CASA accounts under the various customer IDs mapped to the user.

Navigate through menus, **Accounts > Savings and Current Accounts > Account Details** to access Account Details.

### Account Details

Account Details		23-08-2010 23:11:51 GMT -1000
<input type="text" value="Select Account: 333000028 33300003809 ACC LTD USD 1,383.70"/>		
		<input type="button" value="Submit"/>

### Field Description

Field Name	Description
<b>Select Account</b>	[Mandatory, Drop-Down] Select the account number from the drop-down list for which the details are to be displayed.

1. Click the **Submit** button. The system displays the **Account Details** screen with the account details.

### Account Details

## Account Details

Account Details		01-06-2011 13:00:00 GMT +0530																
<input style="width: 450px; height: 20px; border: 1px solid #ccc; margin-bottom: 5px;" type="text" value="Select Account: QT2001774 QT100177401 QT1-LONDON"/> <input style="width: 100px; height: 25px; background-color: #e67e22; color: white; border: none; border-radius: 5px; font-weight: bold; margin-top: 5px;" type="button" value="Submit"/>																		
<b>Account Details</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Name: Oxy Trading Inc Changed</td> <td style="width: 50%;">Opening Date: 01-10-2010</td> </tr> <tr> <td>Account Number: QT100177401</td> <td>Account Type: Current and Savings</td> </tr> <tr> <td>Account Relationship: Single</td> <td>Account Status: Account Enabled</td> </tr> <tr> <td>Branch: QT1-LONDON [QT1]</td> <td>Product Name: CURRENT ACCOUNT - CORPORATES-QT</td> </tr> <tr> <td>Account Currency: INR</td> <td></td> </tr> </table>			Name: Oxy Trading Inc Changed	Opening Date: 01-10-2010	Account Number: QT100177401	Account Type: Current and Savings	Account Relationship: Single	Account Status: Account Enabled	Branch: QT1-LONDON [QT1]	Product Name: CURRENT ACCOUNT - CORPORATES-QT	Account Currency: INR							
Name: Oxy Trading Inc Changed	Opening Date: 01-10-2010																	
Account Number: QT100177401	Account Type: Current and Savings																	
Account Relationship: Single	Account Status: Account Enabled																	
Branch: QT1-LONDON [QT1]	Product Name: CURRENT ACCOUNT - CORPORATES-QT																	
Account Currency: INR																		
<b>Facilities</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Cheque Book: Yes</td> <td style="width: 50%;">Overdraft Allowed: Yes</td> </tr> </table>			Cheque Book: Yes	Overdraft Allowed: Yes														
Cheque Book: Yes	Overdraft Allowed: Yes																	
<b>Balances</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Current Balance: 18,069.96</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Amount on Hold: 0.00</td> <td> </td> </tr> <tr> <td>Uncleared Funds: 0.00</td> <td> </td> </tr> <tr> <td>Overdraft Limit: 0.00</td> <td> </td> </tr> <tr> <td>Balance Available: 18,069.96</td> <td> </td> </tr> <tr> <td>Minimum Balance Required: 0.00</td> <td> </td> </tr> <tr> <td>Net Available Balance For 18,069.96</td> <td> </td> </tr> <tr> <td>Withdrawal:</td> <td> </td> </tr> </table>			Current Balance: 18,069.96		Amount on Hold: 0.00		Uncleared Funds: 0.00		Overdraft Limit: 0.00		Balance Available: 18,069.96		Minimum Balance Required: 0.00		Net Available Balance For 18,069.96		Withdrawal:	
Current Balance: 18,069.96																		
Amount on Hold: 0.00																		
Uncleared Funds: 0.00																		
Overdraft Limit: 0.00																		
Balance Available: 18,069.96																		
Minimum Balance Required: 0.00																		
Net Available Balance For 18,069.96																		
Withdrawal:																		
<b>Others</b> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">ATM Daily Withdrawal Limit: 0.00</td> <td style="width: 50%;"> </td> </tr> <tr> <td>Eligible Advance Against 0.00</td> <td> </td> </tr> <tr> <td>Uncleared Funds Limit:</td> <td> </td> </tr> </table>			ATM Daily Withdrawal Limit: 0.00		Eligible Advance Against 0.00		Uncleared Funds Limit:											
ATM Daily Withdrawal Limit: 0.00																		
Eligible Advance Against 0.00																		
Uncleared Funds Limit:																		
<input style="width: 150px; height: 25px; background-color: #e67e22; color: white; border: none; border-radius: 5px; font-weight: bold;" type="button" value="Account Activity"/>																		

### Field Description

Field Name	Description
<b>Account Details</b>	
<b>Name</b>	[Display] This field displays the name of the account holder.
<b>Opening Date</b>	[Display] This field displays the account opening date.
<b>Account Number</b>	[Display] This field displays the account number of the customer.
<b>Account Type</b>	[Display] This field displays the account type. The account type can be Current, Savings, Term Deposit and Loans.
<b>Account Relationship</b>	[Display] This field displays the account relationship of an account holder with the account. The relationship can be sole owner, joint holder, and so on.

Field Name	Description
<b>Account Status</b>	[Display] This field displays the account status of the account.
<b>Branch</b>	[Display] This field displays the bank branch number in which the account is getting operated.
<b>Product Name</b>	[Display] This field displays the product name under which the account is opened.
<b>Account Currency</b>	[Display] This field displays the base currency of an account.
<b>Facilities</b>	
<b>Cheque Book</b>	[Display] This field displays whether the cheque book facility is provided to an account holder or not. If the facility is provided, then it displays "Yes", else "No".
<b>Overdraft Allowed</b>	[Display] This field displays whether the overdraft facility is provided to the account holder or not. If the facility is provided, then it displays "Yes", else "No".
<b>Balances</b>	
<b>Current Balance</b>	[Display] This field displays the current balance in the account.
<b>Amount on Hold</b>	[Display] This field displays the earmarked amount or the amount on hold in the account.
<b>Un cleared Funds</b>	[Display] This field displays the uncleared funds pertaining to the cheques and the clearing related to the account.
<b>Overdraft Limit</b>	[Display] This field displays the overdraft amount limit available for the account.
<b>Balance Available</b>	[Display] This field displays the available balance in the account.

Field Name	Description
<b>Minimum Balance Required</b>	[Display] This field displays the minimum balance to be maintained in the account.
<b>Net Available Balance for withdrawal</b>	[Display] This field displays the maximum current balance a customer can withdraw from the account.
<b>Others</b>	
<b>ATM Daily Withdrawal Limit</b>	[Display] This field displays the maximum amount that the account holder can withdraw per day.
<b>Eligible Advance against Un cleared funds limit</b>	[Display] This field displays the amount of eligible advance against the un cleared funds.

2. Click the **Account Activity** button to view the account activity details (transaction history). The system displays the **Account Activity** for current period screen. For more information, refer to **Transaction History/Account Activity** transaction in this user manual.

## 8. Account Statement

The **Account Statement** option allows you to view the account statements of any account under the customer IDs mapped to you. You can view the list of statements of individual accounts by clicking the account number link. You can also view the details of the individual statement numbers by clicking the statement number link.

Navigate through menus, **Accounts > Savings and Current Accounts > Account statement** to access Account Statement.

### [Account Statement](#)

# Account Statement

Account Statement		23-08-2010 23:15:10 GMT -1000			
Choice Of Account: <input type="button" value="All"/> <input type="button" value="▼"/>					
<b>Current and Savings</b>					
Account Number	Description	Currency	Current Balance		
<a href="#">333000028-ACC LTD 5,000.00</a>	SAVINGS ACCOUNT INDIVIDUALS	INR	5,000.00		
<a href="#">333000028 3330002804 ACC LTD INR 2,573,205.67</a>	SAVINGS ACCOUNT INDIVIDUALS	INR	2,573,205.67		
<a href="#">333000028 3330002807 ACC LTD JPY 549,808</a>	SAVINGS ACCOUNT INDIVIDUALS	JPY	549,808		
<a href="#">333000028 3330002809 ACC LTD GBP 2,108.95</a>	Corp Current Acc Class	GBP	2,108.95		
<a href="#">333000028 3330002811 ACC LTD USD 1,231.02</a>	CURRENT ACCOUNT - CORPOR	USD	1,231.02		
<a href="#">333000028 3330002812 ACC LTD INR 46,699.61</a>	SAVINGS ACCOUNT INDIVIDUALS	INR	46,699.61		
<a href="#">333000028 3330002813 ACC LTD INR - 3,118,743.99</a>	CURRENT ACCOUNT - CORPOR	INR	-3,118,743.99		
<a href="#">333000028 3330002814 ACC LTD INR 1,128.09</a>	SAVINGS ACCOUNT INDIVIDUALS	INR	1,128.09		
<a href="#">333000028 3330002815 ACC LTD USD 52,697.86</a>	CURRENT ACCOUNT - CORPOR	USD	52,697.86		
<a href="#">333000028 3330003807 ACC LTD USD 4,990,493.91</a>	CURRENT ACCOUNT - CORPOR	USD	4,990,493.91		
<a href="#">333000028 3330003809 ACC LTD USD 1,383.70</a>	Corp Current Acc Class	USD	-616.30		
<b>CA1000761-</b>					
<a href="#">CA1000761 111111112 SHWETHASHREE GBP 99,700.00</a>	SAVINGS ACCOUNT INDIVIDUALS	GBP	100,000.00		
<a href="#">CA1000761 111111114 SHWETHASHREE GBP 0.00</a>	SAVINGS ACCOUNT INDIVIDUALS	GBP	50,000.00		
<a href="#">CA1000761 111111118 SHWETHASHREE GBP 0.00</a>	SAVINGS ACCOUNT INDIVIDUALS	GBP	0.00		
<a href="#">CA1000761 111111119 SHWETHASHREE GBP 0.00</a>	SAVINGS dormant ACCOUNT CLASS	GBP	0.00		

## Field Description

Field Name	Description
<b>Choice of accounts</b>	<p>[Conditional, Dropdown]</p> <p>Select the type of accounts for account statement download.</p> <p>The options are</p> <ul style="list-style-type: none"> <li>• All</li> <li>• Favorites</li> </ul> <p>This field is activated if at least one account is selected as a favorite account.</p>
<b>Current and Savings</b>	
<b>Account Number</b>	<p>[Display]</p> <p>This column displays the account numbers under a particular customer ID.</p> <p>Click the desired account number link to view the corresponding account statements.</p>
<b>Description</b>	<p>[Display]</p> <p>This column displays the brief description of the account.</p>
<b>Currency</b>	<p>[Display]</p> <p>This column displays the base currency of the account.</p>

Field Name	Description
------------	-------------

<b>Current Balance</b>	[Display] This column displays the current balance of the account in the base currency.
------------------------	--

1. Click the required link in the **Account Number** column to view the corresponding account statements. The system displays the **Account Statement** screen.

### Account Statement

Account Statement		24-08-2010 20:07:59 GMT +0530																		
<table border="1"> <tr> <td colspan="3"><b>Account Details</b></td> </tr> <tr> <td colspan="2">Account Number: 333000044 3330004416 BANK FUTURA -QT-333</td> <td>Account Type: Current and Savings</td> </tr> <tr> <td><b>Statement Number</b></td> <td><b>Date From</b></td> <td><b>End Date</b></td> </tr> <tr> <td>333MSOG0733700SD</td> <td></td> <td></td> </tr> <tr> <td>333MSOG073340011</td> <td></td> <td></td> </tr> <tr> <td colspan="3" style="text-align: right;"><a href="#">Another Account</a></td> </tr> </table>			<b>Account Details</b>			Account Number: 333000044 3330004416 BANK FUTURA -QT-333		Account Type: Current and Savings	<b>Statement Number</b>	<b>Date From</b>	<b>End Date</b>	333MSOG0733700SD			333MSOG073340011			<a href="#">Another Account</a>		
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333MSOG0733700SD																				
333MSOG073340011																				
<a href="#">Another Account</a>																				

### Field Description

Field Name	Description
------------	-------------

#### Account Details

<b>Account Number</b>	[Display] This field displays the account number for which the account statements are displayed.
<b>Account Type</b>	[Display] This field displays the account type.
<b>Statement Number</b>	[Display] This column displays the account statement number associated with the selected account.
<b>Date From</b>	[Display] This column displays the start date of the account statement.
<b>End Date</b>	[Display] This column displays the end date of the account statement.

2. Click the required link in the **Statement Number** column to view the individual account statement details. The system displays the **Account Statement** screen.  
OR  
Click the **Back** button. The system displays the previous screen.

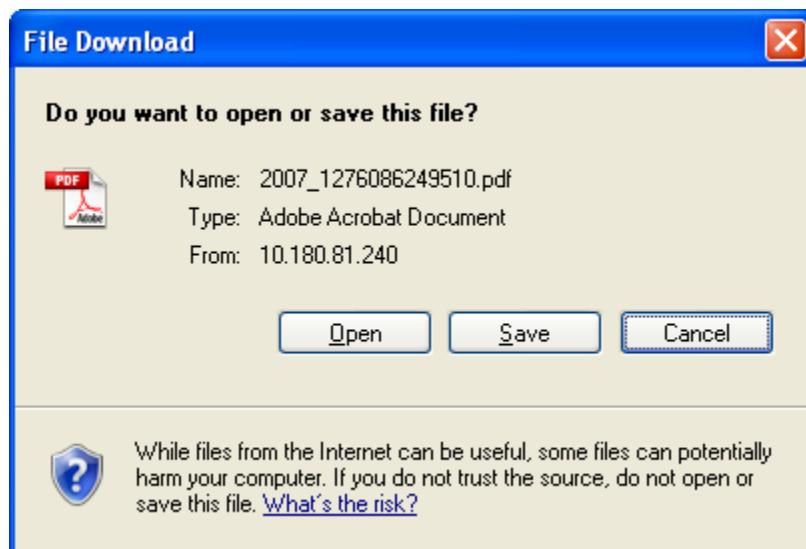
### Account Statement

## Account Statement

Account Statement		24-08-2010 20:09:		
Account Number: 33300004416		Account Type: Savings Accounts		
Statement Number 333MSOG07334001	Date From	End Date	PDF Format	HTML Format
<b>Account Statement Request Details.</b>				
-----				
Date : 30-NOV-07				
Bank Name : Bank Futura Branch Address : BANK FUTURA, RETAIL BRANCH, USA				
Customer Name : Prashath Tapse Customer ID : 333000044 Address : 301 Thukaram Apartments				
CBD Belapur Navi Mumbai 400614 - India				
Your Account has been opened with Account Number 33300004416 and Currency GBP .				
Your Account Type is U				
Your Account has been credited with initial amount:				
The Payment Mode is By GL .				
Your Payin Account is .				
Your Payin Branch is .				
Your Account is debited with opening charges:				

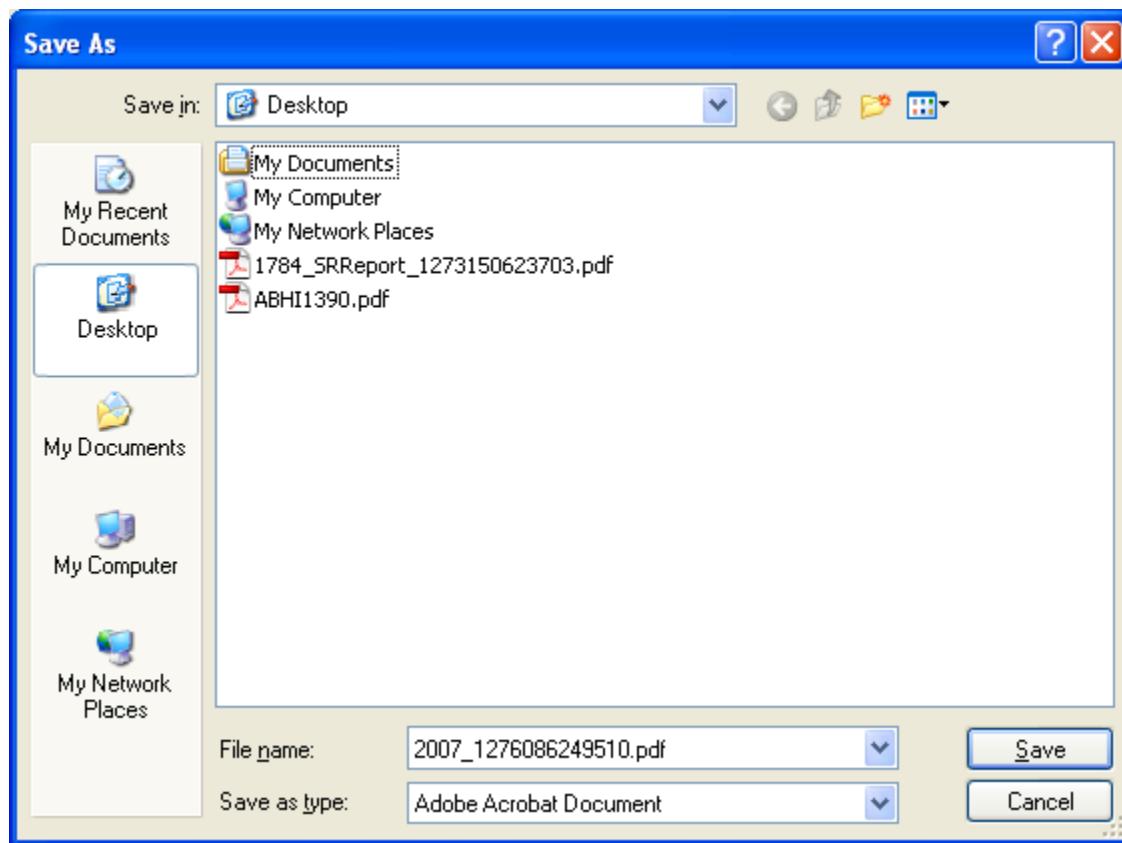
3. Click the **PDF Format** button to download the statement in the PDF format  
OR  
Click the **HTML format** button to download the statement in the HTML format  
OR  
Click the **OK** button. The system displays the initial **Account Statement** screen

### File Download



4. Click the **Open** button the system downloads the statement in the selected format  
OR  
Click the **Save** button. The system saves the file in the selected location  
OR  
Click the **Cancel** button to cancel the File Download.

Save As



5. Click the **Save** button to save the file in the desired location.
- OR
- Click the **Cancel** button to cancel the download.

## 9. Account Activity

The **Account Activity** option allows you to view and download the account activity for any CASA account under the customer IDs mapped. You can get the transaction details based on different transaction dates, by specifying the amount range and sorting on the transaction date, value date and the amount.

Navigate through menus, **Accounts > Savings and Current Accounts > Account Activity** to access Account Details.

### Account Activity

23-08-2010 23:18:43 GMT-1000

Select Account*:	Select
Search By*:	Current Period
Transaction Type*:	Both Debits And Credits
From Date**:	<input type="text"/>
From Amount**:	<input type="text"/>
Debit Card Transaction:	All
To Date**:	<input type="text"/>
To Amount**:	<input type="text"/>
Sort By*:	Value Date
Sort Order*:	Descending
<small>*Dates specified are the value dates. *:Indicates mandatory field. **:Indicates mandatory if particular option is enabled.</small>	
<input type="button" value="Submit"/>	

### Field Description

Field Name	Description

Field Name	Description
<b>Select Account</b>	[Mandatory, Drop-Down] Select the account from the drop-down list. It displays the CASA account and the customer IDs under it.
<b>Search By</b>	[Mandatory, Drop-Down] Select the search criteria from the drop-down list. The options are: <ul style="list-style-type: none"> <li>• Current Period</li> <li>• Today's transaction's</li> <li>• Previous fortnight</li> <li>• Previous Period</li> <li>• Specified Period</li> <li>• Last "n" days</li> <li>• Last "n" transactions</li> <li>• Previous Month</li> <li>• Previous quarter</li> <li>• Previous six months</li> <li>• Yesterdays transactions</li> </ul>
<b>No of transactions/ No of Days</b>	[Conditional, Numeric, 15] Type the number of days or no of Transaction as per the selection done in the Search By field. This field is enabled and displayed only when the number of days or no of Transaction is selected in the Search by field.
<b>Transaction Type</b>	[Mandatory, Drop-Down] Select the transaction type from the drop-down list. The options are: <ul style="list-style-type: none"> <li>• Both Debits And Credits</li> <li>• Only Debits</li> <li>• Only Credits</li> <li>• Debit Card transactions</li> </ul>
<b>From Date</b>	[Conditional, Pick List] Select the from date from the pick list. It is the start date for displaying the transaction history. This field is enabled, only if you select <b>Specified Period</b> from the <b>Search By</b> drop-down list.

Field Name	Description
<b>To Date</b>	[Conditional, Pick List] Select the to date from the pick list. It is the end date for displaying the transaction history. This field is enabled, only if you select <b>Specified Period</b> from the <b>Search By</b> drop-down list.
<b>From Amount</b>	[Optional, Numeric, 10] Type the from amount in this field.
<b>To Amount</b>	[Optional, Numeric, 10] Type the to amount in this field.
<b>Sort By</b>	[Mandatory, Drop-Down] Select the sort by order from the drop-down list. The options are: <ul style="list-style-type: none"> <li>• Transaction Date</li> <li>• Amount</li> <li>• Value Date</li> </ul>
<b>Sort Order</b>	[Mandatory, Drop-Down] Select the sort order from the drop-down list. The options are: <ul style="list-style-type: none"> <li>• Ascending</li> <li>• Descending</li> </ul>

1. Click the **Submit** button. The system displays the **Account Activity** screen with the transaction details.

### Account Activity

Account Activity		23-08-2010 23:20:38 GMT -1000																																																																																						
<div style="border: 1px solid #ccc; padding: 5px; margin-bottom: 10px;">         Select Account*: <input style="width: 100%;" type="text" value="333000028 33300002804 ACC LTD INR 2,573,205.67"/> </div> <div style="display: flex; justify-content: space-between; align-items: flex-start;"> <div style="flex: 1; margin-right: 20px;">         Search By*: <input style="width: 100%;" type="text" value="Last 'n' Transactions"/>           Transaction Type*: <input style="width: 100%;" type="text" value="Both Debits And Credits"/>           From Date**: <input style="width: 100%;" type="text" value="14-01-2008"/>           From Amount**:         <input style="width: 100%;" type="text"/>           Debit Card Transaction: <input style="width: 100%;" type="text" value="All"/> </div> <div style="flex: 1;">         No of Transactions**: <input style="width: 100%;" type="text" value="10"/>           To Date**: <input style="width: 100%;" type="text" value="15-06-2010"/>           To Amount**:         <input style="width: 100%;" type="text"/> </div> </div> <div style="display: flex; justify-content: space-between; align-items: center; margin-top: 10px;"> <div style="flex: 1;">         Sort By*: <input style="width: 100%;" type="text" value="Value Date"/> </div> <div style="flex: 1;">         Sort Order*: <input style="width: 100%;" type="text" value="Descending"/> </div> </div>																																																																																								
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Select Download Format: <input style="width: 150px;" type="text" value="---Select Download Format---"/> <input style="width: 100px;" type="button" value="Download"/>																																																																																								

### Column Description

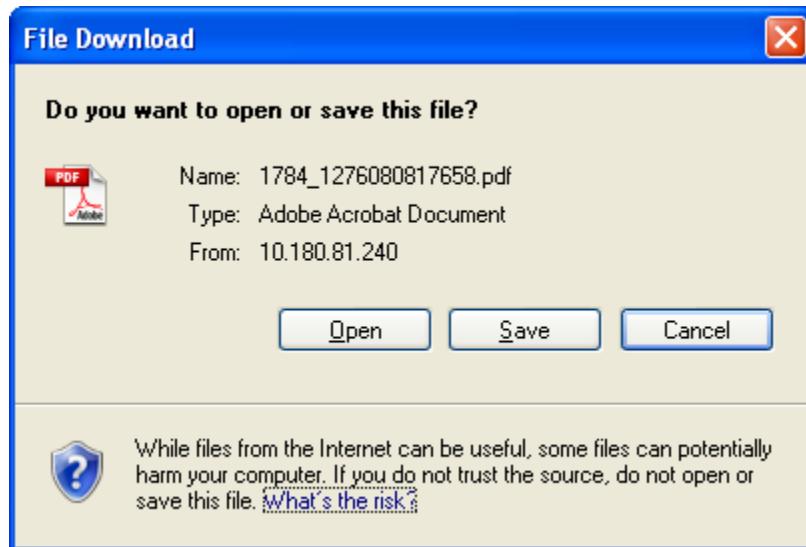
Column Name	Description
<b>Account Number</b>	[Display] This column displays the account number for which the account activities are displayed.
<b>Account Currency</b>	[Display] This column displays the base currency of the account.
<b>Opening Balance</b>	[Display] This column displays the opening balance of an account prior to the latest transaction.
<b>Closing Balance</b>	[Display] This column displays the closing balance of an account prior to the latest transaction.

Column Name	Description
<b>Pages</b>	[Display] This section displays the different page links that can be used to navigate to the desired set of records in the transaction list. Click the desired page link. For example, click <u>2</u> to view the transactions on the second page of the list, or click <u>Last Page</u> to view the transactions on the last page of the list.
<b>Transaction Date</b>	[Display] This column displays the date on which the transaction was processed.
<b>Value Date</b>	[Display] This column displays the value date of the transaction.
<b>Reference</b>	[Display] This column displays the reference number for the transaction.
<b>Description</b>	[Display] This column displays the brief description of the transaction.
<b>Debit</b>	[Display] This column displays the debit amount of the transaction.
<b>Credit</b>	[Display] This column displays the credit amount of the transaction.
<b>Balance</b>	[Display] This column displays the balance amount remaining after the transaction. This column is displayed only in the case of Periodic Search and Value dated Sorting.
<b>Select Download Format</b>	[Mandatory, Drop-Down] Select the download format from the drop-down list. It is the format in which the file is downloaded. The options are: <ul style="list-style-type: none"> <li>• Excel Format</li> <li>• PDF Format</li> <li>• QIF Format</li> <li>• QFX format</li> <li>• MT940 format</li> </ul>

Note: MT940 Format is not the MT940 messages generated for the account but the activity downloaded as per the Format of MT 940.

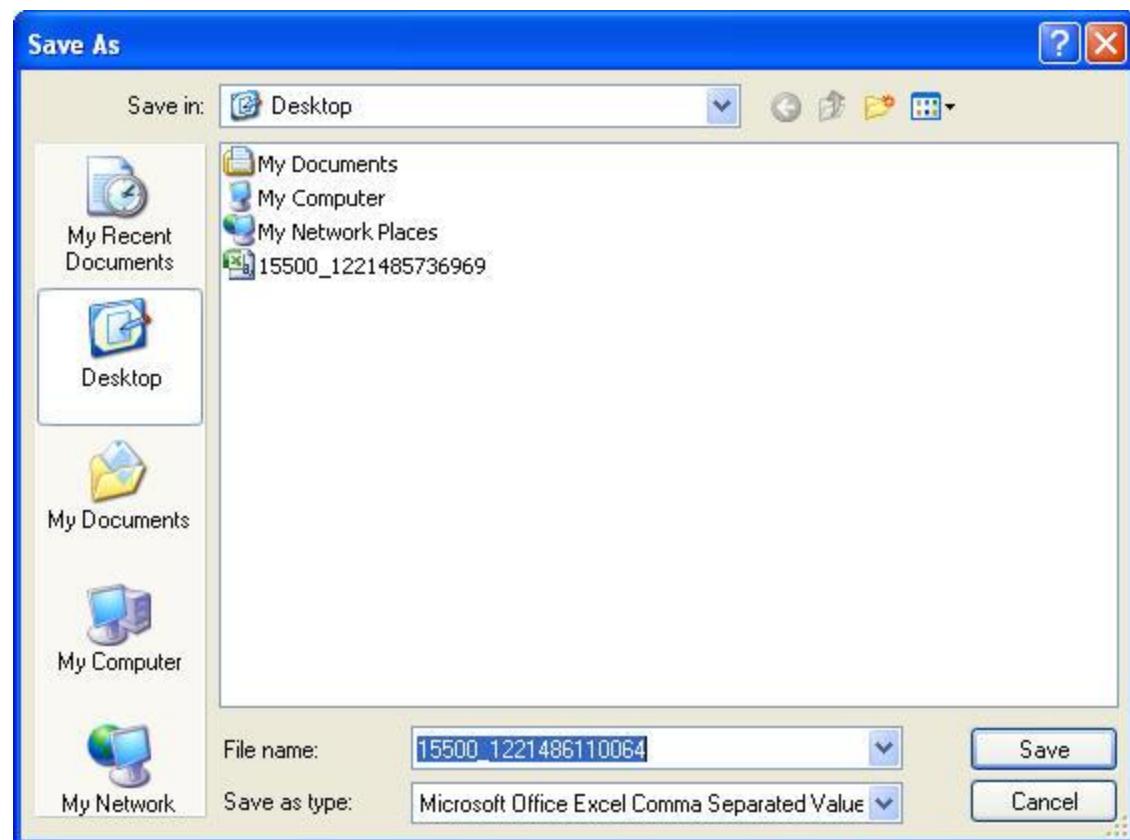
2. Select the required download format, and click the **Download** button to download the file.  
The system displays the **File Download** dialog box.

File Download



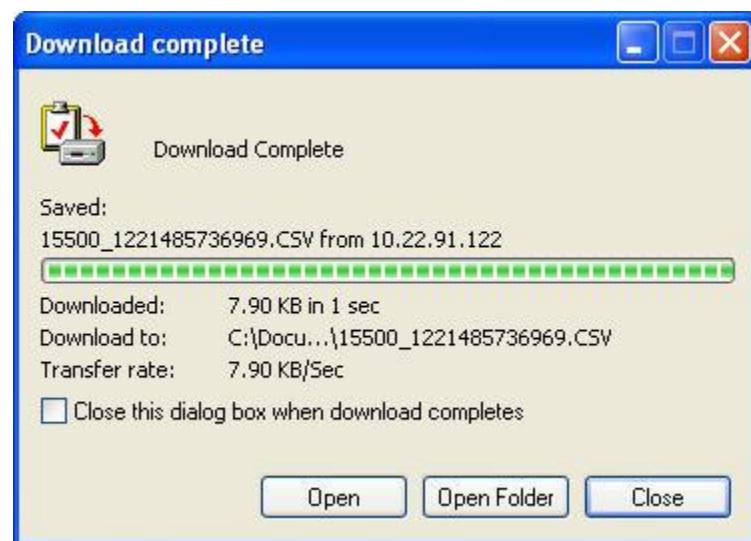
3. Click the **Save** button to save the file. The system displays the **Save As** dialog box.  
OR  
Click the **Open** button to open the file. The system displays the file in the desired format.

## Save As



4. Navigate to the desired location where you want to save the file, and click the **Save** button. The system displays the **Download complete** dialog box when the download is complete.

## Download complete



5. Click the **Open** button to view the downloaded file. The system displays the downloaded file in the selected format.  
OR  
Click the **Open Folder** button to open the folder where the file is downloaded. The system opens the folder.

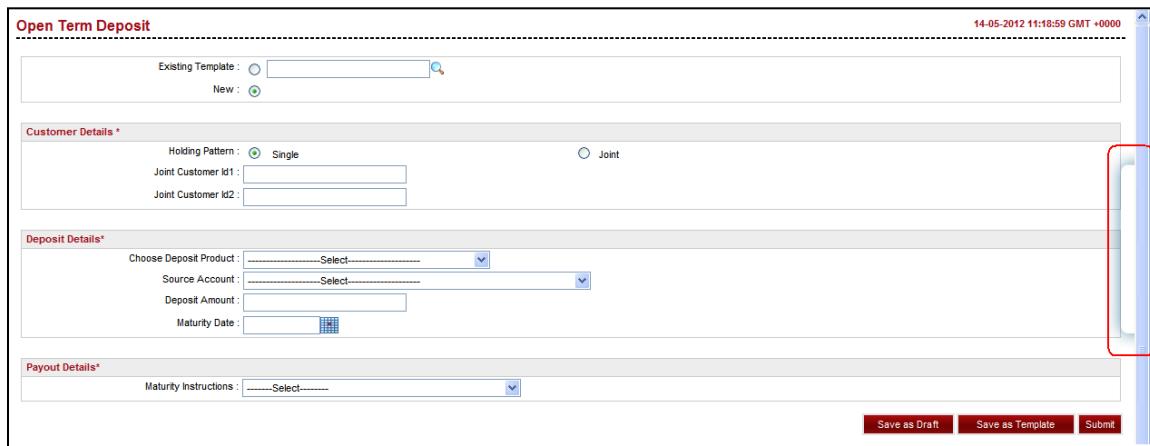
## 10. Live Help

Using this option, you can chat or request for a call by the Oracle ATG agents for online assistance.

This feature provides the options to the business users to interact with bank officials / call centre executives.

1. Below is shown for Open Term Deposit transaction. This option will be available for various transactions.

## Open Term Deposit



**Open Term Deposit**

14-05-2012 11:18:59 GMT +0000

Existing Template :  New :

**Customer Details \***

Holding Pattern :  Single  Joint

Joint Customer Id1 :   
Joint Customer Id2 :

**Deposit Details\***

Choose Deposit Product :  Select

Source Account :  Select

Deposit Amount :

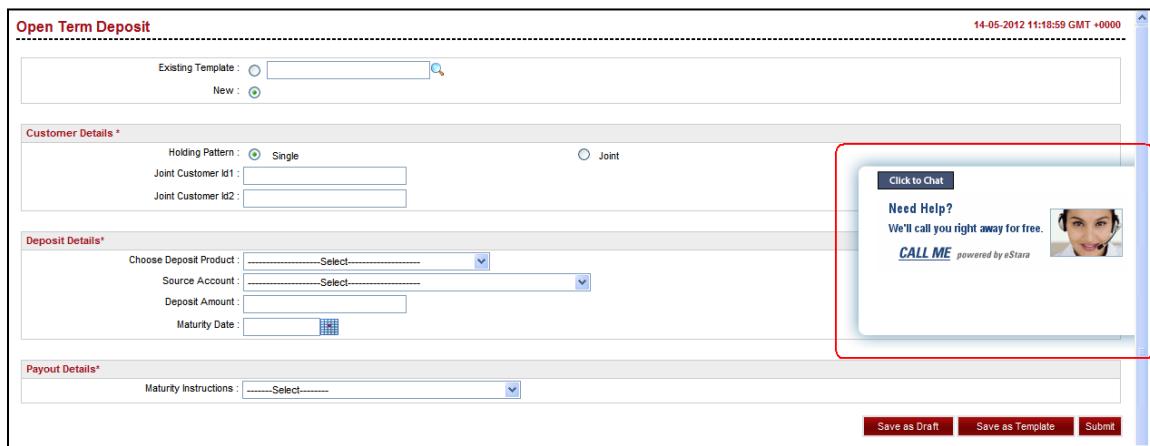
Maturity Date :

**Payout Details\***

Maturity Instructions :  Select

Save as Draft Save as Template Submit

2. In the above screen, move the mouse at the right side middle section of the screen, as encircled above. It will open a small widget/window showing the option to call, as shown in below screen.



**Open Term Deposit**

14-05-2012 11:18:59 GMT +0000

Existing Template :  New :

**Customer Details \***

Holding Pattern :  Single  Joint

Joint Customer Id1 :   
Joint Customer Id2 :

**Deposit Details\***

Choose Deposit Product :  Select

Source Account :  Select

Deposit Amount :

Maturity Date :

**Payout Details\***

Maturity Instructions :  Select

Save as Draft Save as Template Submit

Click to Chat

Need Help?  
We'll call you right away for free.

**CALL ME** powered by eSiara 

3. You can chat with the agent by clicking Click to Chat option  
OR  
You can interact with an agent on call, by clicking Call Me option. It will direct a call to an Agent, which then will direct the agent to call you.
4. Below window is shown, when Call Me option is clicked.



The image shows the Oracle Live Help interface. At the top, the Oracle logo is displayed. Below it, there are two main sections: 'Talk by Phone' and 'Talk by Computer'.  
**Talk by Phone:** This section instructs the user to enter their phone number. It includes a dropdown menu for 'Country' set to 'India', a text input field for 'Your Number' with '91' as the prefix, and a dropdown menu for 'Call me' set to 'Right Now'. A large blue 'Talk By Phone' button is prominently displayed.  
**OR**  
**Talk by Computer:** This section requires a microphone and speakers and includes a 'Talk By PC' button. A red 'POWERED BY ORACLE' logo is also present.

**Talk by Phone**  
To talk with us, please enter your phone number.  
(You'll need an open phone line to receive this call)

Country

Your Number

Call me

**OR**

**Talk by Computer**  
(Requires microphone and speakers)

**POWERED BY**  
**ORACLE**

5. Select the Country
6. Enter your number. Click the Talk By Phone button. You will receive a call.
7. You can also interact on computer by clicking Talk By PC option.